

DARSHAN ACADEMY

Holiday Homework

Subject – Retail Operations

Class – XI

Assignments are based on Ch- 1 (Employability Skills) and Ch-2 (Process of Credit Application).

1. “Communication is a two way process of sharing information”.
Draw various elements of communication on an A3 sheet.
2. Give a brief description of types of Non- Verbal communication. What does it imply? Also draw images on a chart sheet (Draw at least 10 images.)
3. Describe your family member in 10 sentences. Also draw a family tree of your entire family members.
4. Write five habits you want to create and 5 habits which you want to drop.
5. Prepare a practical file on “Process of Credit Application.”